



2017-2018 UGS Assessment Plan

General Information:

Unit	Undergraduate Advising Center
Unit Mission	The UAC empowers all students to take ownership of their education by providing personalized, comprehensive academic advising in a supportive environment.
Unit Student Learning Outcome	Students who utilize or interact with the programs and services offered by the Undergraduate Advising Center will be able to: <ol style="list-style-type: none"> 1. Examine their personal interests, values, strengths, and skills in relation to specific academic programs. (CLD 3) 2. Access and articulate curricular requirements, progression standards, and course sequencing related to chosen or intended academic programs. (CLD 1 & 6) 3. Articulate the purpose of their enrollment and how their studies fit within their overall educational goals. (CLD 1 & 6) 4. Identify opportunities to enhance classroom experiences through academic support services, career support services, and co-curricular involvement. (CLD 1)

Program/Service Specifics:

Program/Service	Academic Year Advising Appointments
Description of Program/Service	This service involves working with deciding/redeciding/pre-professional CLAS students assigned to the UAC in choosing a major, making schedule plans, finding academic and professional resources, and successfully advancing to a degree program.
Staff Contact(s)	Patrick Koerner patrick.koerner@ku.edu
Applicable Student Learning Outcome(s)	SLO #1
Criteria for Success	The percentage of students ranked as developing (i.e. 2) or accomplished (i.e. 3) will increase as students progress from one class standing to the next.
Direct or Indirect Assessment	Direct
Assessment Method	<u>Rubric</u> . During advising appointments, advisors will speak with students about their personal interests, values, strengths, and skills in relation to their academic program. A three-point rubric (beginning =1, developing=2, accomplished=3) will be completed by the advisors post-advising appointment. The rubric will be filled out on paper. All rubric information will be compiled into an Excel file by staff members and peer advisors. Percentages will be calculated and averages will be compared across classes.

Population/Sample	The population will consist of approximately 2,000 students who will have appointments during the peak weeks of main advising.
Timeline/Frequency	One time; Fall 2017 (between mid-October and stop day)
Use to Inform Current Practice	Results will inform the extent to which our office is able to provide individualized academic advising that engenders a connection between students interests/skills/values with an academic program or programs within the current advising model and caseload size.
Results Reporting	Results will be reported to internal staff during a meeting and to UGS Leadership in an annual report.

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Staff Contact(s)	Patrick Koerner patrick.koerner@ku.edu
Applicable Student Learning Outcome(s)	SLO #4
Criteria for Success	For the first question, the percentage of students indicating that they Strongly Agree or Agree will increase with class standing. Furthermore, the percentage of students who are familiar with each UGS office will increase with class standing.
Direct or Indirect Assessment	Indirect
Assessment Method	<u>Survey</u> . Students will receive a survey that includes the following five-point Likert scale prompt: "I am able to identify resources and opportunities that can assist me in meeting the goals I discussed with my academic advisor." This prompt will be followed by a question that asks students to identify which UGS offices they are familiar with. The survey will be distributed through Qualtrics. Survey scores will be calculated and compared across classes.
Population/Sample	The population will consist of approximately 5,000 students who will be advised in UAC during main advising.
Timeline/Frequency	Two times; Fall 2017 & Spring 2018
Use to Inform Current Practice	Survey responses will provide some indication of the extent to which our office is making useful referrals and connecting students with these opportunities.
Results Reporting	Results will be reported to internal staff during a meeting and to UGS Leadership in an annual report.